

How to stay in control when managing risk

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NCT Sling Libraries



"I don't even know where to begin"



Warning after baby dies in mum's sling on 10 minute Christmas Eve stroll 'to calm him down'

- Eric Matthews was only five weeks old when he accidentally suffocated
- · Parents Marianne and Robert had taken him for a walk to calm him down
- They returned home and found Eric was not breathing
- Mr and Mrs Matthews performed CPR but Eric later died in hospital
- · Coroner raises concerns about the safety of the slings at inquest
- · They have grown in popularity and are used by some celebrity mothers
- · Inquest told six UK children and 16 from US and Canada died in slings
- · Mrs Matthews said she learned to position her child from a parenting book



Why are we trying to manage this risk?





"Let's go right back to the start"





Take your time to understand the risk





"There is so much we don't know"

TestingHouses
America Japan
Emails Scientific Journals Calls
BCIA Consultants WHICH?

Manufacturers BritishStandardsInstitute

Roadshow

Europe Australia

RSocPA_{Survey} Volunteers Canada





"Who is going to make the decision?"

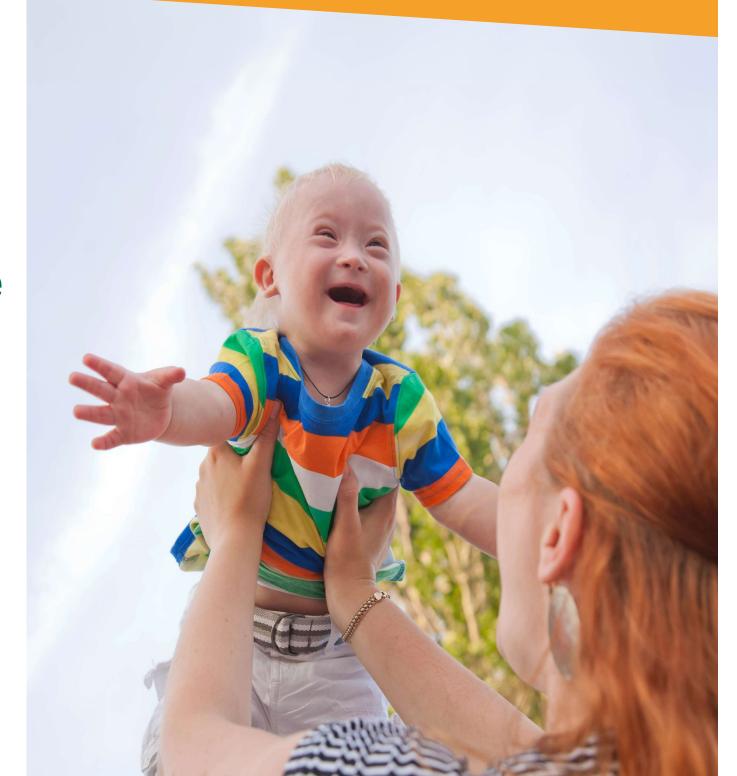
- Only stock slings meeting the latest European safety standards.
- Not hire any second hand slings.
- Only demonstrate slings we stock.
- Improved paperwork



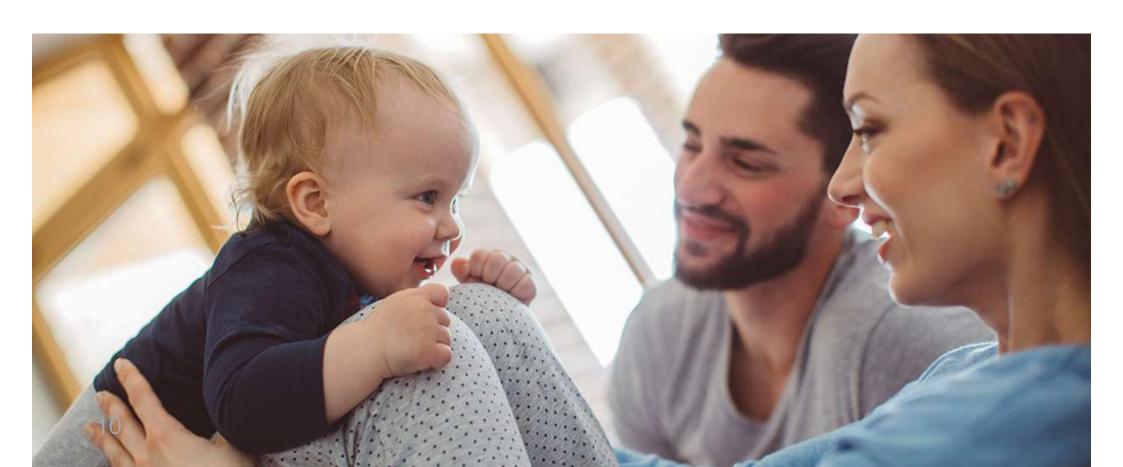
Announcement: Unfortunately due to circumstances beyond our control we have to put our sling library temporarily on hold. We will use this time to do some essential administration and stock auditing, and hope to be back with an even better library very soon!



How can we soften the impact of change?



When it comes to comms, its all about the planning.



"Batten down the hatches"





Remember you've got this!





After the storm

- Sling libraries reopening and extending their reach.
- New sling library e-learning.
- Volunteers feel more supported.
- Project is influencing manufacturers and helping to improve sling standards.





Five simple things we learnt:

- 1. Know why you are managing the risk and what you want to achieve.
- 2. Take your time to understand what the risk is.
- 3. Look for people who can help.
- 4. Look for ways to soften the impact.
- 5. Take time to plan your comms.



Thank you

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